

Wednesday 18 June 2025

11:00am - 4:00pm

Summit Site Tours

Coaches depart from and return to The Star Brisbane.

Ticket required - not included with a conference registration.

5:00pm - 7:00pm

Welcome Function

Sponsored by



Ticket included with full registration.

7:00pm - 9:30pm

Presidents' Dinner

Sponsored by

Invitation only



Thursday 19 June 2025

8.00am - 9.00am

Registration Open

9.00am (20 mins)

Conference Opening

Speakers:

- Kimberley Busteed - MC
- Daniel Gannon - Conference open
- David Foran - Sponsors address
- Tony Randello - Life member induction

9.20am (60 mins incl Q&A)

Session 1 - Opening Keynote

Sponsored by



Speakers:

Simon Kuestenmacher, Director and Co-Founder, The Demographics Group

Moderator: Torie Brown, Executive Director - Student Accommodation Council, Property Council of Australia

10.20am (40 mins)

Session 2 - View from the Top

Sponsored by



five.good.friends

Panellists:

- Tony Randello, Chief Executive Officer, Aveo, President, Retirement Living Council
- Dr Brett Robinson, CEO RetireAustralia, Vice-President Retirement Living Council
- Rosemary Southgate, Principal, Russell Kennedy
- Nathan Cockerill, Chief Executive Officer, Keyton
- Michelle Bruggeman, Chief Operating Officer, Levande

Moderator: Daniel Gannon, Executive Director, Retirement Living Council

11.00am (40 mins)

Morning tea

11.40am

Concurrent sessions

11.40am (40 mins)

Session 3


	Ballroom	Breakout Room
	Ear On the Ground- Understanding Trends and Experiences with Workforce and Customer	Making the Move: Exploring the Benefits and Barriers to Retirement Villages
	Speakers: <ul style="list-style-type: none">• Natasha Teychenne, Head of People & Culture, Property Council of Australia• Laurie Boxwell Group Executive, Seniors Communities, Anglicare Sydney• Anna Gorgijeski, Head of Retirement Living, Ozcare• Natalie Patterson, Chief Operating Officer, Aveo Moderator: Tamara Rasmussen, Head of Resident Operations, Keyton	Speakers: <ul style="list-style-type: none">• Rachel Lane, Principal, Village Guru• Mark Macduffie, Chief Executive Officer, Downsizer• Cam Ansell, Managing Director, Ansell Strategic Moderator: Allan McNeil, QLD Deputy Director, Property Council of Australia

12.20pm (5 mins)

Room change

12.25pm (40 mins)

Session 4

	Ballroom	Breakout Room
<p>Sponsored by</p>  <p>Village Guru</p>	Shared Care in Action: Exploring New Models for Integrated Support and Care	Marketing with Meaning: Building Trust and Community in Retirement Sales
	Speakers: <ul style="list-style-type: none">• Sam Carson, Partnerships Director, Five Good Friends• Sarah Newman, Chief Operating Officer Home Care, BaptistCare• Tamar Krebs, Founder & Executive Director, Group Homes Australia Moderator: Simon Fawssett, Chief Operating Officer, RetireAustralia	Speakers: <ul style="list-style-type: none">• Christopher Rooke, Managing Partner, One Fell Swoop• David Lo Russo, Managing Director, Marketability• Glen Brown, CEO & Co-Founder, Reside Communities• Stephanie Apostolopoulos, Head of Sales & Marketing, Retirement Communities, Australian Unity Moderator: Tony Massaro, Partner, Real Estate, KordaMentha

1.05pm (60 mins)	Lunch
2.05pm (40 mins)	Session 5 - Stronger Communities, Stronger Economy: Australia's Social Infrastructure Future Speakers: <ul style="list-style-type: none"> • Adelaide Timbrell, Senior Economist, ANZ Research • Jo Masters, Chief Economist, Barrenjoey • Martin Stokie, Commissioner, Productivity Commission Q&A Moderator: Matthew Kandelaars, Group Executive, Policy and Advocacy, Property Council of Australia
2.45pm (30 mins)	Session 6 - 2024 PwC Retirement Living Council Census Launch Sponsored by  Speakers: <ul style="list-style-type: none"> • Meredith Chester, Partner – Corporate Value Advisory, PwC • Funminiyi Oduko, Partner – Corporate Value Advisory, PwC
3.15pm (30 mins)	Afternoon tea
3.45pm (45 mins)	Session 7 - Navigating Geopolitical Currents with The Hon Simon Birmingham Sponsored by  Speakers: The Hon Simon Birmingham, Head of Asia Pacific Engagement and Chairman, South Australia, ANZ Moderator: Daniel Gannon, Executive Director, Retirement Living Council
4:30pm (10 mins)	Session 8 - Day 1 Wrap Up Speaker: Naomi Liner, Chief Legal, Risk and Compliance Officer, Tig Corp
4:40pm	Summit Day 1 ends
6:30pm – 11.00pm	National Retirement Living Awards Gala Dinner
Friday 20 June 2025	
8.00am	Registration open Networking Breakfast
8.55am (5 mins)	Conference Opening & Housekeeping
9:00am (60 mins including Q&A)	Session 9 - The Best is yet to Come? Longevity Lessons with Marcus Pearce Sponsored by  Speakers: <ul style="list-style-type: none"> • Marcus Pearce, Director, Exceptional Life Group Moderator: Michelle Bruggeman, Chief Operating Officer, Levande

10:00am (5 mins)	Concurrent sessions (room change)	
10.05am (35 mins)	Session 10	
	Ballroom	Breakout Room
Sponsored by 	Village Voices: Sharing Resident Experiences Speakers: <ul style="list-style-type: none"> Judy Mayfield, President, The Association of Residents of Qld. Retirement Villages Roger Pallant, Vice President, Retirement Village Residents Association, NSW Vanessa Clarke, Chief Retirement Village Officer, Office for Ageing Well SA Moderator: Anita Hugo, NSW Deputy Executive Director, Property Council of Australia	Connected and Protected: The Expanding Role of Technology in Retirement Communities Speakers: <ul style="list-style-type: none"> Janice Chia, Managing Director, Ageing Asia John O'Callaghan, Managing Director, Access Health Tammy Sherwood, Director, Person Centred Software Australia Moderator: James Wiltshire, Executive Director, DCM Institute
10:40am (5 mins)	Concurrent sessions (room change)	
10.45am (35 mins)	Session 11	
	Ballroom	Breakout Room
Sponsored by 	Code for Quality: Raising standards and Behaviour in Retirement Communities Speakers: <ul style="list-style-type: none"> Elizabeth Lanyon, Independent Chair Retirement Living Code Review Panel Phil Khoury, Principal, crkhoury Donna Rayner, Principal, Russell Kennedy Moderator: Jane Monk, CEO, Gannon Lifestyle Communities	Rethinking the Model: Innovation, investment and DMF alternatives Speakers: <ul style="list-style-type: none"> Michael Heffernan, Head of Capital Transactions, Eureka Group Paul Browne, Founder & Director, LDK Seniors' Living Rachel Lane, Principal, Village Guru Moderator: Simon Furness, Director Property and Housing, Uniting NSW. ACT
11.20am (40 mins)	Morning tea	
12.00pm (50 mins including Q&A)	Session 12 - Closing keynote	
	Keynote speaker: In Conversation with Anna Bligh AC Moderator: Mike Zorbas, Chief Executive, Property Council of Australia	
12.50pm (10 mins)	Session 12 - Summit Wrap Up	
	Speaker: Daniel Gannon, Executive Director, Retirement Living Council	
1:00pm	Summit ends	