

## Phillips Group Award for Government Leadership

This award recognises significant innovation and excellence of a local, state or federal government department or authority in its dealings with the property investment and development industry's.

The judging criteria includes demonstrating innovation and excellence in any or all of the following categories:

### 1. CUSTOMER SERVICE

Explain how the Government demonstrates innovation and excellence in delivery of customer service to all stakeholders.

### 2. STRATEGIC PLANNING

Development and implementation of a best practice strategic planning framework that:

- Draws on solid research and focuses on facilitation, short term actions and longer term urban management objectives;
- Demonstrates innovation in economic development strategies, including infrastructure planning, within broader ESD principles;
- Engages the community and business in the strategic planning process;
- Provides for the regular and timely reviews of statutory plans to ensure they meet and balance evolving community values and dynamic industry needs;
- Provides accountable policy implementation through clear, concise planning instruments that can be readily understood and applied by both industry and community.

### 3. DEVELOPMENT ASSESSMENT

Deliver a development assessment process that demonstrates the advancement of best practice principles:

- The independent application of objective rules and tests linked to stated policy intentions;
- Provides for timely and transparent decision making;
- Applies an assessment track appropriate to the proposal;
- Demonstrates efficiency of process in dealing with assessment from other agencies or authorities.

### 4. PROJECT MANAGEMENT

Explain, using examples, how the nominated Government contributed to the successful delivery of a major project that met the needs of the developer, investors and community.